### Privacy Policy for Telegram Bots

Effective Date: 29/05/2023

This Privacy Policy governs the manner in which Nikolai Solovev ("we," "us," or "our"), an individual entrepreneur registered under the Identification Number: 336055743 by the Ministry of Justice of Georgia on 24/03/2023, collects, uses, maintains, and discloses information collected from users ("User" or "you") of our Telegram bots, including @SerbiaRentBot and @ArmRentBot ("Bots"). This policy applies to the Bots and all products and services offered by Nikolai Solovev.

#### Information We Collect

- 1.1 Personal Identification Information: We may collect personal identification information from Users in various ways, including when Users interact with the Bots. This information may include the User's Telegram username, Telegram ID, apartment requirements, invoice information, and any other information voluntarily provided by the User.
- 1.2 Non-personal Identification Information: We may collect non-personal identification information about Users whenever they interact with our Bots. Non-personal identification information may include the browser name, the type of device used, technical information about Users' means of connection to our Bots (such as the operating system and the Internet service providers utilized), and other similar information.

How We Use Collected Information

2.1 Personal Identification Information: We may collect and use personal identification information for the following purposes:

To personalize user experience: We may use information to understand how Users interact with our Bots and tailor the services accordingly.

For analytics: We may use the collected information to analyze user behavior and improve the functionality and performance of our Bots.

How We Protect Your Information

We adopt appropriate data collection, storage, and processing practices, as well as security measures, to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, username, password, transaction information, and data stored on our Bots. We do not store any payment information.

## **Sharing Your Personal Information**

We do not sell, trade, or rent Users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers.

# Changes to This Privacy Policy

We have the discretion to update this Privacy Policy at any time. When we do, we will revise the updated date at the top of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect.

# Contacting Us

If you have any questions about this Privacy Policy, the practices of our Bots, or your dealings with us, please contact Nikolai Solovev at i@mr-ozio.ru.